NCR

April 2019 - August 2025

Lead / Sr. UX Designer

Responsible for the entire user experience from wireframes and ideation with product all the way to low- and high-fidelity prototypes for creating new features and products. Designed and evaluated architecture and flow for new and existing features, and ran design reviews to evaluate technical and design feasibility with a variety of design and non-design stakeholders across the organization. Designed B2B and B2C products as a sole designer and as part of a team.

Elavon

May 2016 - Dec 2018

UX Designer

Collaborated with product owners, developers, and other stakeholders to create enterprise web-based SaaS products. Conducted qualitative research with questionnaires and semi-structured interviews and quantitative research with task analysis and surveys. Made recommendations based on results to ensure the success of the user experience.

GVU Center

Sept 2010 - May 2016

Graduate Research Assistant

Designed and produced posters, videos, animations, wall hangings, and other materials alone or in collaboration with stakeholders using industry standard technologies and methods, in addition to any ad hoc tasks and requests.

Skills

Wireframing and prototyping, high/low fidelity
User research, qualitative and quantitative
Formal and informal user testing
Card sorts, info architecture, flow diagrams
Web design and technologies
Automated data analytics
Proficiency in Spanish and Italian
Agile workflow

Tools

Figma, Figma Make, Sketch
Copilot AI
Adobe suite
UserTesting.com
Mixpanel, FullStory
HTML, CSS, JS (+frameworks)

Chris Ernst

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About Me

Senior UX and Product Designer with 9+ years of experience designing enterprise software, restaurant technology, inventory management systems, and omnichannel service experiences. Proven track record leading end-to-end product design across discovery, systems thinking, interaction design, prototyping, information architecture, and cross-functional execution.

Education

Georgia Tech - MS (2016)
Human-Computer Interaction

Georgia Tech - MS (2014)
Music Technology

Georgia Tech - BS (2011)
Computational Media (Music)
(Honors)